

Your recipe for a successful renovation

Renovating your home should be a positive experience – free from worry and stress. You should have full confidence in your renovator and know that you are getting the best. That's why you should choose a professional RenoMark™ renovator.

How will RenoMark™, the Renovators Mark of Excellence help me enjoy a successful renovation?

Industry professionals across Canada have identified ten key standards as being vital to successful renovations. Every RenoMark™ member, nationally, provincially and locally through the Waterloo Region Home Builders Association, must meet these standards. Renovate with confidence by using a RenoMark™ renovator company who have “raised the bar” by meeting the criteria to join the program, and now proudly display the RenoMark™ logo with their company

Ten Reasons for Hiring a RenoMark™ Professional Renovator:

1. Be a member in good standing with the Waterloo Region Home Builders Association. (WRHBA) As the voice for the residential construction industry, WRHBA members are dedicated to providing professional services related to Home Building.

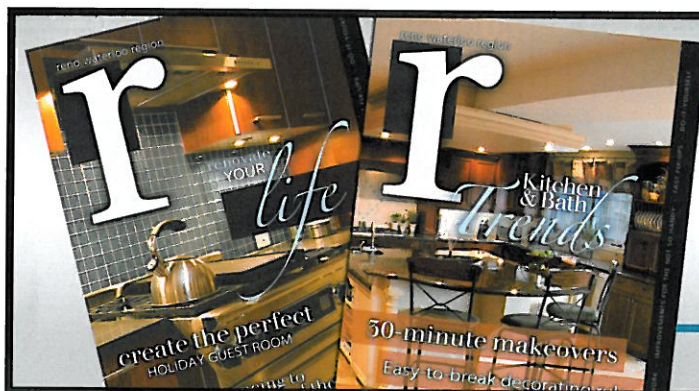
- 2.** Abide by the WRHBA code of ethics. Each member must conduct themselves in an ethical manner ensuring unscrupulous contractors are left on the sidelines.
- 3.** Provide a detailed written scope of work. By clearly defining the scope of work all parties can enter into this unique relationship with confidence.
- 4.** Offer a minimum two year warranty on all work (excluding minor home repair). RenoMark members understand that your home is probably your single largest investment, and they want you to be proud of your renovation investment for years to come.
- 5.** Carry a minimum \$2 million liability insurance.
- 6.** Have coverage with WSIB and work only with subcontractors who carry such coverage. Reno Mark members do their part to ensure homeowners won't be held responsible in case of a work-place injury.
- 7.** Carry applicable licenses and permits. Most renovations require the issuance of a building permit. RenoMark™ members ensure these are obtained and all required inspections are carried out.
- 8.** Maintain a professional level of knowledge of current building codes; permit procedures, and technical skills through continuing education. Technology is changing all around us and renovations

are no exception, RenoMark™ members continuously learn to stay current with new building science and techniques.

- 9.** Maintain a safe and organized work site. For most homeowners the worksite is actually their home. RenoMark™ members respect that and ensure your safety.
- 10.** Return phone calls with-in two business days. As a commitment to you RenoMark™ members will return your calls in a timely manner so that you can continue with the rest of your life.

There are many successful renovations conducted every year with great pride by professionals resulting in great joy for homeowners. When looking for a reliable and reputable local renovator, look to the WRHBA RenoMark™ program for the answer, and look for the RenoMark™ logo. Visit www.renomark.ca/Waterloo to see a complete listing of local renovation contractors waiting to fulfill your renovation dreams and to download your own copy of the Reno Guide.

Waterloo Region
Home Builders'
Association



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